



THE PRIVATE WORLD
VILLAS & HOMES

CHALET LA DATCHA – TERMS & CONDITIONS

Revised October 2020

SECURITY DEPOSIT

The sum of 25,000€ must be transferred no later than one month before the tenant takes possession of the premises. Payment can be made by bank card or by bank transfer, according to the amount marked in the special provisions of the contract. This sum will be blocked and returned within 15 days following the guest's departure, once the amount has been deducted for any items replaced, repair costs, additional housekeeping, and extra food and drink consumed. Should the guarantee deposit prove insufficient, the lessee undertakes to complete the sum if so requested. Should the rented accommodation include a telephone, the deposit will only be refunded once the phone bill has been received.

The guarantee deposit is paid to settle the cost of any damage that might have been incurred by the rented premises or by the items found in rented premises, and to settle the various expenses.

DURATION

Expressly agreed on between the parties, it is specified that rental cannot be extended without the prior consent of TLS Travel Group LTD.

In these conditions and under no circumstances whatsoever, the tenant cannot remain in the premises upon expiry of this duration, without having first received consent from TLS Travel Group LTD. and on payment of a supplementary fee that will be determined in proportion to the cost of the stay.

ARRIVAL

Each tenant must go directly to the accommodation they have rented for the check-in.

Rentals begin at 5pm.

Late arrivals, i.e. after 9pm, must be reported to TLS Travel Group LTD 24 hours prior in order to be accommodated.



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DEPARTURE

On the day of departure, the rented accommodation must be vacated before 10am, when the keys will be handed over and the inventory conducted. Delayed departures will be charged at 1000€/hour.

INVENTORY

The incoming and outgoing inventory shall be conducted by both parties. Failing this, it shall be conducted solely by the owner of the Chalet. To this end, the tenant must contact TLS Travel Group Ltd before the end of his/her stay to make an appointment.

After departure, the tenant shall have a period of 48 hours to lodge a complaint. If no complaint is received within this period, the chalet/agency shall be considered free of any liabilities to the tenant.

BOOKINGS AND PAYMENT CONDITIONS

To be valid, the booking must come with all the items mentioned below:

1. A partial payment equal to 50% of rental cost. Expressly agreed on by both parties, it is understood that this sum is paid as a partial payment and not as deposit.
2. Two signed copies of the contract and the terms & conditions.

The rental cost balance must be paid no later than one month before the start of the rental period.

If the balance remains unpaid within one month before the arrival date, TLS Travel Group Ltd will have the rights to cancel the reservation. In that case, the deposit will not be refunded and the 50% of the rental will be charged to the tenant (see cancellation rubric)

If the booking is made one month or less prior to the arrival date, the rental cost must be paid in full in a single payment on the same day that the reservation is made.

Please note that bank fees are charged to the client.

The lessee undertakes to occupy the rented premises on the dates and time periods established in the contract.



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CONDITIONS OF THE CONTRACT DEVELOPMENT

TLS Travel Group LTD communicates its rental offers by all means and, if necessary, by all types of advertising.

The tenant makes his/ her booking according to the conditions marked in the “Bookings and payment conditions” article.

The rental contract is only considered final once it is confirmed by TLS Travel Group LTD within one month from the time that the partial payment is made. If TLS Travel Group LTD does not confirm the rental within this period, the partial payment will be immediately refunded and the booking will be considered null and void.

CANCELLATION

Cancellations have to be notified in writing with a recorded date and time of delivery.

The date on which the notification is presented determines the cancellation date.

If the cancellation is made by the tenant, the following conditions apply:

- More than 61 days: partial payment is charged
- Between 60 and 31 days: 75% of the stay is charged
- Less than 30 days or no-show on arrival date: 100% of the stay is charged.

If the premises are re-rented, only the damage suffered by the owner must be paid by the defaulting tenant.

Any shortening of the rental period due to any reason, whatsoever, does not entitle the tenant to a refund whether full or partial.

If TLS Travel Group LTD is obliged to cancel the stay in the accommodation due to factors caused by third parties or external circumstances, it must provide, if possible, an alternative accommodation of the same category or a higher category, without additional billing. If TLS Travel Group LTD is unable to do so, it undertakes to refund immediately the entire amount paid.



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PRICE

This contract is firm and binding. The lessee undertakes to take possession of the premises as stipulated in the contract and to pay the rental cost balance one month prior to the start of the rental.

All our prices are in Euros and include:

- Exclusive accommodation
- Customized welcome at the chalet with champagne, macaroons, and pre-dinner snacks
- All in-house facilities (Swimming pool, Jacuzzi, Cinema ...)
- Chef and waiter services for breakfast and dinner x 7 days. Service hours are 7am to 10am for Breakfast, 7:30pm to 9:30pm for dinner.
- Chauffeur at the disposal of the client to any point within the resort from 9:00 am to 7:00 pm
- Coffee, tea, and mineral water
- Complimentary beauty products
- Water, electricity, and heating

Rental cost does not include

- Food and drinks and services for lunch meals are not included in the rental and will be invoiced separately. Lunch meals must be ordered 1 day in advance providing food orders and number of diners.
- Tourist tax i.e. 3,30€ per day per person.
- Spa and massage services
- All alcoholic beverages
- All auxiliary services (airport transfers, ski equipment, ski passes, etc.) Banking costs, if any, are to be paid by the lessee.

CONCIERGE SERVICES

- Chalet security
- Ski instructors and mountain guides
- Dry cleaning and laundry
- Yoga instructor
- Sports coach
- Other activities (paragliding, ice driving, etc.)



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OUTLAYS

Some additional services subjected to a reduced VAT rate are supplied to you like outlays: being intermediate, TLS Travel Group LTD is appointed by his customer to buy from a reduced VAT rate of the product or the service (ski passes, ski lessons ESF) with the concerned company. It is about a refund of outlays for other intermediary TLS Travel Group LTD practice 5% mark-up.

LESSEE'S OBLIGATIONS

The lessor shall place at the disposal of the lessee the chalet "La Datcha" and its accessories, according to the description received at the time of booking, and shall comply with the obligations laid down in this contract.

CLAIMS

Any claims made concerning a service must be sent to TLS Travel Group LTD within 3 days following taking up possession of the premises.

Non-availment of one or more of the services included in the package does not entitle the lessee to any refunds or price reduction.

INSURANCE

The tenant takes full responsibility for his personal belongings.

The lessee will be responsible for any damages to the property incurred during their stay. It is therefore the responsibility of the lessee to acquire an insurance policy as protection against risks including theft, fire, or any damages to the property during the rental period.

TLS Travel Group LTD and the owner is not liable for any loss or damage to the tenant's belongings during their stay.

CAPACITY

The present contract is established for a maximum occupancy capacity. The number of people confirmed on the contract must not be exceeded.



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In case of non-authorized overflow, the agency reserves the right to refuse any guest exceeding the number of people indicated in the contract.

TERMINATION

On failure to pay by the due dates and to fulfil any clause in this contract, eight days after formal notice has been given and not responded to, the owner or his authorized agent is entitled to demand immediate termination of this contract. The lessee must therefore vacate the rented premises upon order of designated authorities.

VALIDITY OF TRANSLATION

This document was written in French and translated into English for the benefit of English-speaking clients. All stipulations contained here have been translated as accurately as possible, but should the meaning differ, the parties agree that the French version shall prevail. French document is available upon request.