

Terms and Conditions

Both parties understand that there may be special promotional rates available from time to time, at the discretion of the owners.

Not Included / Additional charges

Rates do not include baggage handling, gratuities, telephone and fax charges, food, soft drinks and/or liquor and wine, personal items and expenses, and any excessive cleaning or damage reparation required upon departure (including breakages etc).

Inventory

Inventory will be agreed on arrival and departure.

Child policy

We welcome children under the age of 18 as long as they accompanied by an adult guardian, but cannot assume any responsibility for their safety whilst on the property.

Liability

The owners cannot accept any liability for any loss, expense, damage, claim or injury either directly or indirectly, consequential or otherwise whatsoever, however caused or incurred, whether arising in contract or otherwise in law or equity as a result of rendering of the services or accommodations as described or substituted, or by reason of terrorist or military action, riots, revolution, insurgency, civil war, adverse government action or inaction or acts of God, or by any agents, employees, subcontractors, servants or third parties whatsoever supplying any of the services or accommodations herein or as substituted.

Family Plan

Children under 12 years old sharing a room with parents with no extra bed are free of charge. No adult triple share is permitted.

Checking In and Out

Check in time is 2.00 pm on the agreed arrival day. Check out time is 12.00 noon on the agreed departure day.

Payment terms

A 50% deposit is required to confirm a booking, and the balance of full payment is required 7 days (1 week) prior to arrival.

Due to bank charge we expecting to receive payment in full amount if there are any bank charge will be borned by client. Otherwise payment is in Indonesian Rupiah (at current bank exchange rates to US Dollar equivalent) to:

Incidental costs should be settled by the guests in local currency on check-out.

Cancellation:

- Cancellation (or No Shows) of a booking may involve the forfeiture of deposit(s) and/or any payments made.
- Cancellation from 7 days and less before arrival may involve forfeiture of the full 100 % payments is non refundable.
- Cancellation from 8 days to 14 days before arrival may involve forfeiture of the 50 % payments
- Cancellation from 15 days to 30 days before arrival may involve forfeiture of the 25 % payments
- Cancellation from 31 days to 61 days before arrival may involve forfeiture of the 10 % payments

In either situation, the owners reserve the right to re-let out the villa without any reference to guests or reduction in guest liability.

If however the villa is subsequently let to other parties for the same period, every effort will be made to refund monies less administration charges.

Please note that changes to bookings may incur a US\$50 administration fee.

Extra bed price: USD \$ 35, Extra Mattress: USD \$ 30, breakfast included

General: Low: 3 nights, High: 5 nights, Peak: 7 nights, Bayad Villa Peak: 5 nights